

SSTAR

↑ DETOX

→ OUTPATIENT
COUNSELING

CONFERENCE
CENTER

ADMINISTRATIO

PROJECT AWARE /
HIV SERVICES

STD CLINIC

WOMEN'S CENTER

Access Center Handbook

SSTAR
STANLEY STREET TREATMENT AND RESOURCES, INC.



Welcome to the Access Center at SSTAR

A Message from our CEO



Thank you for choosing Stanley Street Treatment and Resources.

It is the mission of everyone on our Access Team to provide high-quality, comprehensive, compassionate care to all of our patients and their families.

This guide will serve as your orientation and will provide basic information about SSTAR and other pertinent information regarding your rights and responsibilities as a consumer of our services. We are eager to answer your questions and talk about any concerns you may have.

Our commitment is to you and your recovery and it is our privilege to care for you. Welcome to SSTAR's Access Center. We look forward to providing you quality care.

Sincerely,

Nancy E. Paul
Chief Executive Officer

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Mission

To provide a quality continuum of care and support to all people, especially those affected by addiction, by responding to their mental, physical, emotional, and spiritual needs.

Vision

Led by our mission, our vision is to participate together as a team in this meaningful work, in a collegial, responsible and financially sound atmosphere.

Values

Tradition – To preserve our heritage of providing services tailored to those who are addicted and affected by addiction.

Leadership – To set the standard in the community regarding the education, prevention and treatment of addiction.

Teamwork – To design and provide services in a non-judgmental, respectful and culturally competent manner, enabling the greatest level of partnership and self-determination for each consumer.

Accountability – To deliver this care so that it is accessible, affordable, effective and efficient.

Respect – To care for individuals regardless of their circumstances and to treat consumers and their families as well as our employees and colleagues with dignity and honesty.

Learning – To improve our understanding of disease, trauma and social stigma.

Harm Reduction – To facilitate services appropriate to the circumstances, needs and wishes of the consumer.

Expertise – To share our knowledge regarding the provision of health care and social services to those disenfranchised from traditional services. This knowledge base includes the dynamics and treatment of addiction, women’s issues, HIV/AIDS, trauma as well as primary and preventative medical care.

Our Services at a Glance

Ambulatory Behavioral Health • 386 Stanley St • 508-679-5222

Fax 508-673-3182 • TTY 508-673-3328

Outpatient Substance Use/Mental Health Counseling (group and individual)

Intensive Outpatient (IOP) – Day Program

***IOP is being offered remotely via Zoom on Mondays, Wednesdays, and Fridays from 9-1, due to COVID.**

Driver Alcohol Education

Outpatient Groups

Intimate Partners Abuse Education Program

Psychiatric Services

Opiate Triage Center

Inpatient Services • 386 Stanley St • 508-324-7763

Fax 508-235-7062 • TTY 508-235-7048

Acute Treatment (ATS)

Dual Diagnosis (DDS)

Clinical Support (CSS)

SSTAR Recovery Support Services • 386 Stanley St • 508-491-7235

Fax 508-567-1383

Recovery Coaches

Recovery Support Navigators

SSTAR Family Healthcare Center • 400 Stanley St • 508-675-1054

Confidential Fax 508-324-7777

Primary Healthcare

Medical Case Management

Post Exposure Prophylaxis (PEP)

Health Access

Nutritional Counseling

Sexually Transmitted Disease (STI) Clinic

Buprenorphine/Suboxone Treatment

Chronic Disease Management

Confidential Services for Adolescents

Medication for Addiction Treatment

Project Aware (HIV Services) • 386 Stanley St • 508-324-3561

Secured Fax 508-679-3678

HIV/AIDS Case Management

Integrated Counseling, Testing, and Referral for HIV/HCV and STI

Prep Navigation and Referral

Hepatitis C Treatment Navigation

Harm Reduction Services

Syringe Exchange and Narcan Distribution

Services at a Glance (continued)

ARISE Family Interventions • 386 Stanley St • 508-558-0376

Specialized Family Sessions
Open Invitation to Addicted Individual
Case Management
Referrals to Treatment

The Women's Center • 386 Stanley St • 508-675-0087

Fax 508-673-3182

Individual and Group Counseling (Group - Women Only)
Legal Advocacy
SAFEPLAN/Court Advocacy
Crisis Intervention
24-Hour Crisis Hotline – 508-675-0087
Professional Training
Information and Referrals

LIFELINE • 1010 South Main St • 508-235-5010

Fax 508-235-5053

Intensive Outpatient Program
Treatment Planning
Medical Assessment
Individual Counseling
Methadone Administration
Couple/Family Counseling
Relapse-Prevention and Management Groups
Specialized Group Therapy
Case Management

SSTARBIRTH • 80 East Street Cranston, RI 02920 • 401-463-6001

Fax 401-463-8572

Residential Substance Abuse Treatment
(pregnant and postpartum women and their children)

SSTAR Care Community Partners • 1700 B President Avenue • 508-301-8274

Fax 774-955-5402

Behavioral Health Case management
Medical Health Case Management

Ambulatory Behavioral Health Hours of Operation

OFFICE HOURS:

The office is open during the following hours:

Monday - Thursday	7:30 AM – 8:30 PM
Friday	7:30 AM – 4:30 PM

Open Triage Center:

Monday – Friday	7:30 AM – 6:00 PM
Saturday & Sunday	Temporarily closed due to COVID

Ambulatory Behavioral Health operates 358 days of the year. Regular services are not available on: New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day and the following day, and Christmas Day.

In the case inclement weather, announcements about closings or delays will be made on WSAR 1480 AM and on www.cancellations.com or on our website at www.sstar.org.

- After Hours Instructions-

If you need to speak to your doctor or clinician during *regular* business office hours please call (508) 679-5222.

If you need to speak to your doctor or clinician in an emergency and *after* regular business office hours, please call the **(508) 679-5222** number to reach our ANSWERING SERVICE. The Answering Service will ask you for your **Name *and* Telephone Number where you can be reached**. The clinician who is *On-Call* will call you back within 10 minutes.

Individual Rights and Responsibilities in Accessing Services

You are entitled to treatment which is sensitive to your individual needs and which promotes dignity and self-respect. These services will be respectful of your personal values and belief system. You have the right to receive treatment in a safe, secure environment. You are expected to behave in a manner which is respectful of the rights of other clients and staff. SSTAR complies with all state and federal mandates relating to patient rights, including M.G.L.c.111, s.70E.

RIGHTS AND RESPONSIBILITIES OF INFORMED PARTICIPATION AND CARE

You have both the right and responsibility to participate in the development of an individualized treatment plan. Services will take place in a setting that safeguards privacy. If you so request, you will be provided the name and specialty of any staff involved in your case. Upon request, an explanation of any relationship of this agency to other health care facilities or educational institutions will be furnished if relevant to your care. You have the right to inspect your record and receive a copy upon written request to the Program Director, who will have one week to respond to the request. The cost of copying such records must be borne by you. You have the right to challenge information in your clinical record by inserting a statement of clarification or letter of correction signed by both you and your clinician. If you are ineligible or inappropriate for treatment at SSTAR, you will be referred to other appropriate services.

RIGHTS AND RESPONSIBILITIES RELATIVE TO CONFIDENTIALITY

You are expected to respect the rights of other clients with regard to protecting personal information disclosed in treatment groups, etc.

You have the right to expect that treatment related information will be kept confidential. The agency conforms to the rules of informed consent, 42 C.F.R. Part 2, and HIPAA regulations 45 C.F.R. which allow for disclosure of protected information under the following circumstances:

When a release has been signed by you authorizing the agency to provide information to specific agencies or individuals.

When a provider has reason to believe that abuse or neglect of a child, elderly or disabled person has occurred.

When a provider believes that your condition represents a significant likelihood of violence or threat of violence to self or others

Upon receipt of a court order issued in accordance with state and federal laws including the Federal Confidentiality laws (42 CFR) and HIPAA to produce records or testimony.

RIGHTS AND RESPONSIBILITIES REGARDING FEES AND PAYMENTS

You are entitled to full disclosure regarding fees, if any, charged. Any charges for services are to be provided to you in writing prior to rendering service, or as soon as you are capable of understanding the fee schedule. When requested, a copy of the bill or other statement of charges submitted to any third party by SSTAR on your behalf shall be made available to you. Where applicable, you may be charged for scheduled appointments which you failed to keep and for which you failed to provide appropriate notice. You are expected to inform the billing office of any change in financial situation or insurance coverage which could affect billing. You are not required to sign over your public assistance, food stamps, or other income to SSTAR unless it is part of a mutual treatment agreement signed by both you and SSTAR.

RIGHT OF REFUSALS

You have the right to refuse to be examined, observed, or treated by students or other staff without jeopardizing access to care and attention. You may refuse to serve as a research subject and to refuse any care or examination when the primary purpose is educational or informational for the agency rather than therapeutic for you.

GRIEVANCE PROCEDURES

If you wish to file a grievance regarding your treatment at SSTAR, you should submit your complaint in writing to SSTAR's Patient Rights Officer (Director of Operations named below). SSTAR staff is required to assist you in filing a grievance when you ask them for such help. The Patient Rights Officer will contact you within three business days of receipt of the grievance. If the matter cannot be resolved through this discussion, you may forward the grievance to the agency's Executive Director. If still not satisfied, you may submit the complaint to the agency's Chairman of the Board of Directors. If the matter is still not resolved to your satisfaction, you may file a complaint with the state agency which oversees the program in which you were receiving services; for example the Department of Public Health or the Department of Social Services.

The Commonwealth of Massachusetts Executive Office of Health & Human Services Department of Public Health Bureau of Substance Abuse Services Confidential Complaint Line may be reached by phone at 617-624-5171 or by fax at 617-624-5599.

NON-DISCRIMINATION POLICY

SSTAR is committed to providing equal access to services without regard to race, sexual orientation, gender, creed, age, ethnicity, disability, place of residence or any other difference.

DISCHARGE POLICY

Discharge may occur when one or more of the following exists:

- You and your provider agree that treatment goals have been met
- You choose to leave or terminate treatment
- You do not adhere to agreed upon treatment plan
- You do not follow program rules and regulations
- Your condition changes so that referral to another resource is more appropriate

The above rights have been reviewed by me; I have received a copy of them, and a copy of the Massachusetts "Notice of Patient's Rights "(M.G.L. c. 111, s. 70E. 1996)

The Patient Rights Officer of this facility is: Patricia Emsellem – Telephone: 508-324-3599.

MASSACHUSETTS PATIENTS' BILL OF RIGHTS

Notice of Patient Rights...

1. Upon request, to obtain from the facility in charge of his/her care the name and specialty, if any, of the physician or other person responsible for his/her care or the coordination of his/her care.
2. To confidentiality of all records and communications to the extent provided by law.
3. To have all reasonable requests responded to promptly and adequately within the capacity of the facility.
4. Upon request, to obtain an explanation as to the relationship, in any, of the facility to any other health care facility of educational institution insofar as said relationship relates to his/her care of treatment.
5. To obtain from a person designated by the facility a copy of rules or regulations of the facility has available relative to financial assistance and free health care.
6. Upon request, to receive from a person designated by the facility any information which the facility has available relative to financial assistance and free health care.
7. Upon request, to inspect his/her medical records and or receive a copy there of in accordance with section seventy, and the fee for said copy shall be determined by the rate of copying expenses, except that no fee shall be charged to any applicant, beneficiary or individual representing said applicant or beneficiary for furnishing a medical record if the record is requested for the purpose of supporting a claim or appeal under any provision of the Social Security Act or federal, or state financial needs-based benefit program; and the facility shall furnish a medical record requested pursuant to claim or appeal under any provision of the Social Security Act or any federal or state financial needs-based program within thirty days of the request; provided, however, that any person for whom no fee shall be charged shall resent reasonable documentation at the time of such records requested under any provision of the Social Security Act or any federal or state financial needs-bases benefit program.
8. To refuse to be examined, observed, or treated by students or any other facility staff without jeopardizing access to psychiatric, psychological, or other medical care and attention.
9. To refuse to serve as a research subject and to refuse any care or examination when the primary purpose educational or informational rather than therapeutic.
10. To privacy during medical treatment or other rendering care within the capacity of the facility.
11. To prompt lifesaving treatment in an emergency without discrimination on account of economic status or source of payment and without delaying treatment for purposes of prior discussion of the source of payment unless such delay can be imposed without materials risk to his/her health, and this right shall also extend to those persons not already patients or residents of a facility if said facility has certified emergency care unit.
12. To informed consent to the extent provided by law.
13. Upon request, to receive a copy of an itemized bill or other statement of charges submitted to any third party by the facility for care of the patient sent to the attending physician of the patient or resident.
14. If refused treatment because of economic status or the lack of a source of payment, to prompt and safe transfer to a facility which agrees to receive and treat such patient. Said facility refusing to treat such patient shall be responsible for ascertaining that the patient may be safely transferred; contacting a facility willing to treat such patient; arranging the transportation; accompanying the patient with necessary and appropriated professional staff to assist in the

safely and comfort of the transfer, assure that the receiving facility assumes the necessary care promptly, and provide pertinent medical information about the patient's condition; and maintaining records of the forgoing.

15. Upon request, to obtain an explanation as to the relationships, in any, of the physician to any other health care facility or educational institutions insofar as said ownership relates to the care and treatment of said patient or resident.
16. Upon request, to receive an itemized bill including third party reimbursement paid toward said bill, regardless of the sources of payment.
17. In the case of patient suffering from any form of breast cancer, to complete information on all alternative treatments which are medically viable.
18. Every maternity patient, at the time of preadmission, shall receive complete information from an admitting hospital on its annual rate of primary caesarian sections, annual rate of repeat caesarian sections, annual rate of total caesarian sections, annual percentage of women who have had caesarian section who have had subsequent successful vaginal birth, annual percentage of deliveries in birthing rooms and labor-delivery-recovery or labor-delivery-recovery-postpartum rooms, annual percentage of deliveries by certified nurse-midwives, annual percentage which were continuously externally monitored only, annual percentage which were continuously internally monitored only, annual percentage which were monitored both internally and externally, annual percentages utilizing intravenous, inductions, augmentation, forceps, episiotomies, spinals, epidurals, and general anesthesia, and its annual percentage of women breast-feeding upon discharge from said hospital.

Any person whose rights under section are violated may bring, in addition to any other action allowed by law or Regulation, a civil action under Sections Sixty B to Sixty E, inclusive of Chapter Two Hundred and Thirty-one.

CONSENT FOR RELEASE OF CONFIDENTIAL INFORMATION

I authorize Stanley Street Treatment & Resources to release my name, address and telephone number to the Massachusetts Department of Public Health Division of Sexually Transmitted Disease/Tuberculosis Disease Intervention Specialist or other staff person who reviews sexually transmitted disease or Tuberculosis treatment:

If information about my diagnosis and treatment for STD's or TB is needed to Provide and review treatment for STD's or TB

Or, to confirm that I am enrolled in this program in the event that I am identified as a person who may have contracted an infectious disease.

For the purpose of allowing the agencies listed to provide and review the treatment I receive for STD's or TB and to help prevent the spread of these factious diseases.

I understand that my STD records are protected under State Law chapter III, Section 119 which states that my STD records shall not be disclosed except upon proper order by a judge or to a person whose job, in the opinion of the Commissioner of Public Health, entitles him/her to receive the information. TB Case records are also kept confidential under state law and the same protections apply.

I understand that my drug treatment records are protected under the federal regulations governing Confidentiality of Alcohol and Drug Abuse patient Records, 42 C.F.R. Part 2, Subpart C, and cannot be disclosed without my written consent unless otherwise provided for in the regulations.

I also understand that I may cancel this consent at any time except to the extent those actions have already begun. If not previously cancelled, this consent will terminate within six (6) months or will last no longer than reasonably necessary to complete STD or TB treatment.

Laboratory test conducted in the course of Public Health activities may be sent to the State Health Department or its designees, but will remain confidential as described in Section 5.

Human Immunodeficiency Virus Acquired Immune Deficiency Syndrome INFORMATION SHEET

HIV is preventable.

HIV can only be spread by getting someone else's HIV positive blood, semen or vaginal secretions into your bloodstream.

Drugs and alcohol reduce your ability to make sound decisions about protecting yourself during sex.

Sharing needles/syringes/works puts you at increased risk for HIV. Clean, sterile injecting equipment is not always available. Cleaning works with bleach and water, when done correctly, can reduce the possibility of transmission.

Pregnant women who are HIV positive can take medications to greatly reduce the risk of passing the virus to their baby.

There are medications that extend some people's lives and help to manage symptoms of HIV. Not everyone can tolerate the medications and there is still no cure.

When your body is detoxifying, the symptoms can seem like symptoms of HIV.

It can take three weeks to six months for your body to form the antibodies we test for. Repeated testing may be recommended. New testing technology allows us to find infection early.

Unprotected vaginal, anal and oral sex, all pose a risk of transmission of HIV. Though transmission is more difficult during oral sex, once infected, it doesn't matter how risky the behavior was. Any chance of transmission places you at risk.

An undetectable viral load does not mean there is no virus present in your blood.

If you are infected by someone with HIV who has developed a resistance to certain medications, you may be resistant to those medications. This is especially significant for those who are already HIV positive who could be re-infected with medication resistant virus.

It is easier for a woman to get HIV than a man. This is because of the amount of HIV in a man's semen and the possibility of vaginal ulceration or irritation.

Medication may be used to prevent infection, both before or immediately after a possible exposure.



If you would like to talk with someone about HIV while you're at SSTAR, a Counselor can arrange a private meeting with an Integrated HIV/HCV/STI Counselor Testing and Referral Specialist at Project Aware or you can call 508.324.3561

(Revised April 2013)

Sexually Transmitted Infections

INFORMATION SHEET

Some sexually transmitted infections can be cured, others stay with you forever.

If you have been sexually active, you should consider being tested for STI.

Chlamydia is the number one STI in our area. It is often passed back and forth between partners. Both partners need to be treated.

Initial symptoms of Syphilis will go away, but you still need medical care as the disease will return and can do much damage.

Untreated STI can lead to sterility (not being able to have children) or in some cases to cervical or penile cancer.

Long-term effects of Hepatitis can include liver malfunction and/or scarring, cirrhosis of the liver, cancer of the liver and sometimes death.

Some STI can be transmitted to your unborn child or to a newborn through the birth process.

You can get herpes or the Human Papillomavirus (HPV) even if you use condoms regularly and correctly.

Oral sex transmits HIV, hepatitis and STI ... no matter what you've heard.

Sharing needles/syringes/works puts you at increased risk for all types of illnesses. Clean, sterile injecting equipment is not always available. Cleaning works with bleach and water, when done correctly, can reduce the possibility of transmission.

Condoms and other barriers can be effective if used correctly and consistently.

There is a vaccination available for HPV.

Choosing not to have sex or to delay having sex is often an option.

People with HCV should be immunized for the Hepatitis A & B Virus.

Talking about risk with your partner(s) is as important as any other precaution you may take.



If you would like to talk with someone about Hepatitis, HIV or other sexually transmitted infections (STD/STI) while you're at SSTAR, a Counselor can arrange a private meeting with an Integrated HIV/HCV/STI Counselor Testing and Referral Specialist or you can call 508.324.3546 directly.

(Revised April 2013)

Hepatitis Type C Virus - HCV

INFORMATION SHEET

Hepatitis C Virus (HCV) can cause inflammation and potentially irreversible damage to the liver.

HCV was formerly called non-A/non-B hepatitis.

HCV is a blood borne illness.

4-5 million Americans may have been infected with HCV.

It is recommended that anyone born between 1945 and 1965 (along with those with other risks) be tested at least once.

Some with HCV may experience jaundice, fatigue, joint pain or flu-like symptoms, though most people have no symptoms for many years.

Long term effects of HCV can include liver malfunction and/or scarring, cirrhosis of the liver and/or cancer of the liver.

You cannot live without a liver. Advanced liver disease can cause death.

It can take 10-30 years for symptoms and/or damage to occur.

HCV is spread by transfusions received prior to 1992, unsterile tattooing and body piercing, sharing needles/syringes and sexual contact where blood is present.

Sharing needles/syringes/works puts you at increased risk for HCV. Clean, sterile injecting equipment is not always available.

People with HCV should be immunized for the Hepatitis A and Hepatitis B Viruses.

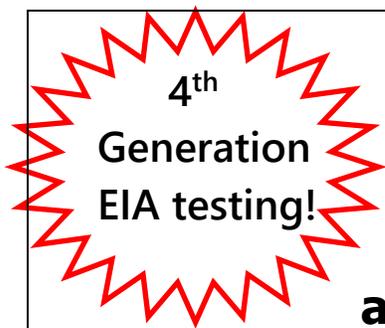
HCV is currently very difficult to treat but can be cured in a small percentage of people.

Alpha Interferon and Ribavirin are currently being used to treat HCV. New medications, such as protease inhibitors are also being investigated.

Talk about your HCV health risk with your health care provider.


If you would like to talk with someone about HCV, HIV, or other sexually transmitted infections (STD/STI) while you're at SSTAR a Counselor can arrange a private meeting, or you can call 508-324-3561

(Revised April 2013)



PROJECT AWARE AT SSTAR

Integrated HIV/AIDS, Viral Hepatitis and Sexually Transmitted Infection (STI) Multi-Service Center

386 STANLEY STREET, FALL RIVER, MA 02720

Providing Professional HIV Services to the Community Since 1989
(508) 324-3561 - FAX (508) 679-3678 - TDD (508) 673-3328

HIV, VIRAL HEPATITIS AND STI COUNSELING, SCREENING & REFERRAL-TREATMENT

FREE Confidential HIV Counseling, Screening and Referral – Confidential Hepatitis C screening.
STI screening and referral for STI examination.
Partner Services - Positive Prevention
Sexual Health Information - Risk Reduction Tools - Educational Materials
Safer Injection Education - Bridging the gap to Health Care - Behavior Modification.

FUNDED THROUGH MDPH OHA - DONATIONS ACCEPTED

Walk-In or by Appointment (508) 324-3561
Walk-in hours - Friday 9am-noon

HIV MEDICAL CASE MANAGEMENT SERVICES

A three level triage system of social service and medical case management including:
Advocacy, Case Management, Support and Referral for people living with HIV in
Fall River, Somerset, Swansea and Westport.

FUNDED THROUGH THE MDPH OHA and the City of Providence- HOPWA

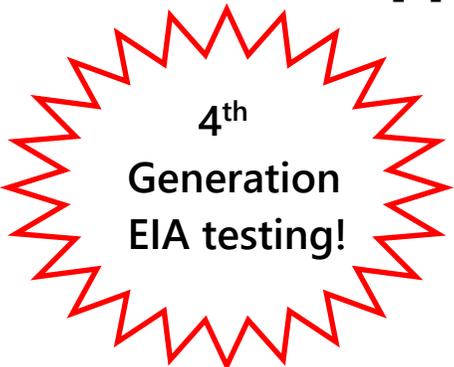
OTHER SERVICES AVAILABLE AT SSTAR

Substance Detoxification - Inpatient/Outpatient substance treatment – Open Access Mental Health
Services - Women’s Center - Domestic Violence Counseling - SSTARBIRTH - Driver Alcohol
Education Program - Family Healthcare Center - Youth Program - Family Strengthening –
Health Access medical referral program - ARISE Interventions

Nos Falamos Portugues – Hablamos Espanol

www.sstar.org

Project Aware at SSTAR South End Services



**4th
Generation
EIA testing!**

1010 South Main Street
Fall River, MA
508-324-3561



**Integrated
testing**

HIV TESTING 7:30 AM - 11:30 AM

Hepatitis C screening, STI screening
Partner Services - Positive Prevention
Sexual Health Information - Risk Reduction Tools - Educational Materials
Safer Injection Education - Bridging the gap to Health Care -
Behavior Modification

HIV CLIENT SERVICES

Tuesday and Thursday by appointment

8:30 AM - 4:30 PM

A three level triage system of social service and medical case management including: Advocacy, Case Management, Support and Referral for people living with HIV in Fall River, Somerset, Swansea and Westport.

OTHER SERVICES AVAILABLE AT SSTAR on Stanley Street

Substance Detoxification - Inpatient/Outpatient substance treatment - Mental Health Counseling -
Women's Center Domestic Violence Counseling - SSTARBIRTH - Driver Alcohol Education Program -
Family Healthcare Center - Youth Program - Project Assist - Family Strengthening -
ARISE interventions

Nós Falamos Português - Hablamos el Español

www.sstar.org

Medications for Addiction Treatment (MAT)

The SSTAR MAT program utilizes medication-based approaches to treat opioid use disorder and alcohol use disorder. Our interdisciplinary team is made up of doctors, nurse practitioners, nurses, medical assistants, social workers, and recovery coaches working closely together to support our patients through their recovery journey.

Locations:

400 Stanley Street Fall River, MA

1010 South Main Street Fall River, MA

What is MAT?

MAT involves the use of prescribed medications approved for treating opioid and alcohol use disorders as part of a comprehensive treatment plan. These medications include buprenorphine/naloxone (Suboxone, Zubsolv), buprenorphine injection (Sublocade), and naltrexone (oral and injectable).

- 1. Buprenorphine-** This medication that works as an opioid, resulting in relief of cravings and withdrawal symptom while also blocking the effects of most other opiates. It comes in oral film or tablet form which are taken daily or in the form of a once a month subcutaneous injection.
- 2. Naltrexone-** This medication is approved for the treatment of alcohol and opioid use disorder. It comes in an oral form that may be taken daily or a monthly intramuscular injection. It has been shown to be effective in reducing alcohol and opioid cravings as well as blocking the effect of opioids. Must be approximately 7 days opioid free before beginning this treatment.

Bridge Clinic

The **Bridge Clinic**, located in the Opiate Triage Center (OTC) at 386 Stanley St. Fall River, MA provides walk-in service for patients interested in MAT. The clinic serves as a low barrier access point for any person hoping to start MAT and works in conjunction with local emergency rooms to provide quick access to MAT services. The bridge clinic works closely with staff at OTC to find a treatment program that fits the patient's needs and location.

The clinic is open Monday-Friday 10-2pm.

How to get connected to MAT Services?

Patients who have primary care services at SSTAR can obtain a direct referral to MAT.

Persons who are not yet SSTAR patients can call 508-324-3563 for additional information or to obtain an appointment with a MAT staff member.

Anyone interesting in rapid access to care can walk in to the SSTAR Opiate Triage Center (OTC) M-F 10-2pm and ask about the Bridge Clinic.

OVERDOSE

- It's all over the news for a reason . . .

Overdose is an epidemic in our area . . .

Learn the four signs of overdose:

1. Unconscious or unresponsive (no response to shouting or shaking).
2. Pale or blue lips, face, and nailbeds (from lack of oxygen).
3. Slow, shallow, or raspy breath or no detectable breathing.
4. Pinpoint pupils.

Overdose is a medical emergency. Stay with the person and call 911. If you can't stay, leave the door open.

Surviving an overdose in the past puts you at risk for dying from an overdose in the future.

If you have not used in a while or have picked up new drugs, try a "tester shot" to determine the potency.

Overdose will not get you into services faster. We will call 911.

Narcan can stop an opiate overdose. You, your family and your friends can get Narcan and directions on how to use it at:

Fall River

Seven Hills Behavioral Health, STEP Center
310 South Main Street
508-235-1012

New Bedford

Seven Hills Behavioral Health
173 Acushnet Avenue
508-996-0546

Walgreen's Pharmacy – *Speak to your Pharmacist*

Any location

Recovery is possible . . . talk with us.



Stay CONNECTED.

Keeping up with the latest information about SSTAR is easy. Whether it's new services, program updates, events, schedule changes, important news about important topics, or cancellations due to weather, you can now access any of our social media outlets and stay connected.



Like us on Facebook at
www.facebook.com/sstarinc



Follow us on Twitter at
www.twitter.com/sstarinc



Subscribe to our channel on YouTube at
www.youtube.com/sstarinc

But not just updates... Start a conversation with us. Leave a comment. Give a thumbs up. Let us know of a group you'd like us to offer. Please don't leave any confidential information – phone numbers, addresses, etc. – remember it **IS** the **World Wide** Web.

If you have any questions or comments about our Internet presence, please contact Ramon Velez at rvelez@sstar.org.

